

ABOUT ULTRACARE®

What is UltraCare®?

UltraCare® is the name used to describe the commitment of the entire Fresenius Medical Care organization to providing patients with excellent medical care through innovative and efficient programs, cutting-edge technology, continuous quality improvement and a focus on superior customer service. Each Fresenius staff member lives the UltraCare mission every day, which is to *Improve the Quality of Life of Every Patient, Every Treatment!*

Fresenius is the exclusive provider of UltraCare, which is delivered nationwide by our highly trained staff and consistently demonstrated on a daily basis through the dedication, leadership and compassion of each and every team member. It is based on our core values – quality, honesty and integrity, innovation and improvement, respect and dignity, and teamwork – backed by the uncompromising belief that *People Make The Difference!*

The key elements of UltraCare are clinical leadership, continuous quality improvement, superior customer service, a team approach to care, patient-centered care and innovative technology. The intended results are better outcomes and more satisfied patients.

We believe that the high-quality, comprehensive care we deliver to patients is a result of our association with some of the dialysis industry's leading nephrologists and the extraordinary skills and efforts of our dialysis healthcare providers and staff. Patients benefit from their wealth of experience and expertise, which is freely shared within our extensive clinical network.

For more information about UltraCare services, visit www.ultracare-dialysis.com (in English and Spanish).