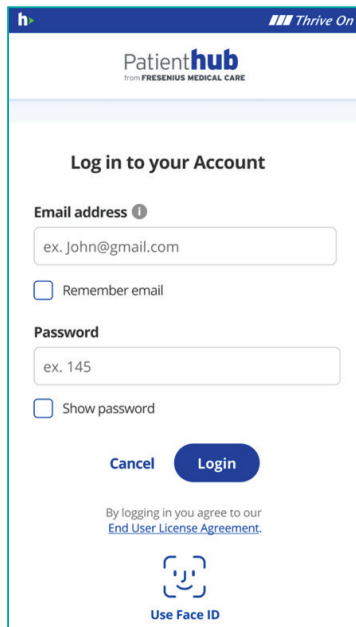


Accessing your telehealth appointments in PatientHub

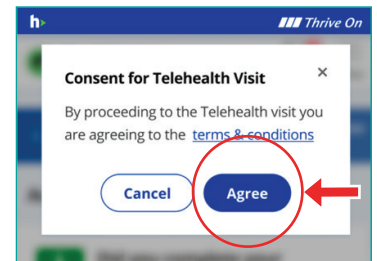
1 Log in

Go to **MyFreseniusKidneyCare.com** or open your PatientHub app. Access PatientHub using your email address and password, fingerprint, or face recognition.



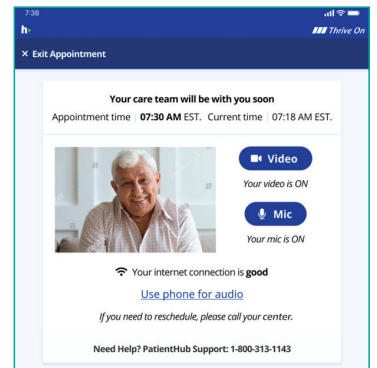
3 Agree

Consent to your telehealth visit, after reviewing the terms & conditions, by clicking "Agree."



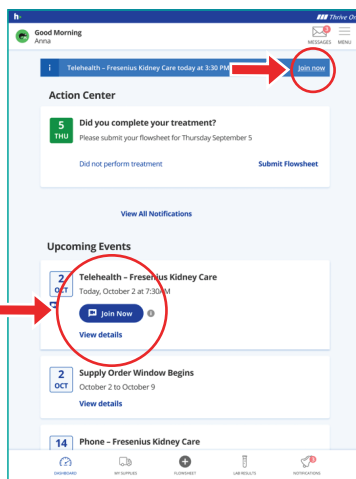
4 Preview

Check that your audio and camera are working. Then, enter the waiting room and wait for your care team to join your telehealth appointment.



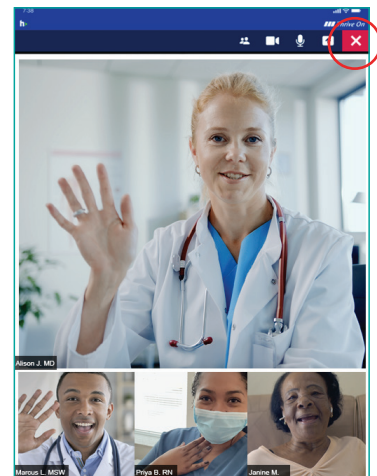
2 Join

Begin your telehealth appointment by clicking "Join now" in the top banner or from your PatientHub calendar.



5 Exit

When your appointment is over, click the red "X" in the upper right corner of the screen to exit your telehealth session.



WE ARE HERE TO HELP YOU WITH ANY CHALLENGES YOU MAY EXPERIENCE.

Technical difficulties? Call PatientHub support at **1-800-313-1143**. If not corrected immediately, your care team may call you to complete the visit over the telephone.